



# fred victor

Helping people rebuild their lives

## INTERNAL/EXTERNAL

<b>Job Title:</b>	Harm Reduction Case Manager
<b>Position Type:</b>	Bargaining Unit, Full-Time, 8-Month Contract
<b>Number of Positions:</b>	1
<b>Rate:</b>	\$28.68 per hour
<b>Vacation:</b>	7% Vacation Pay
<b>Hours:</b>	37.5 hours per week, combination of days, afternoons and weekend shifts.
<b>Supervisor:</b>	Senior Manager, 145 Queen Housing Programs
<b>Posting Date:</b>	July 3, 2024
<b>Application Deadline:</b>	July 12 <sup>th</sup> 2024
<b>Location:</b>	145 Queen Street East

### Why Fred Victor?

For over 125 years, Fred Victor has been a leader in helping people rebuild their lives in Toronto. Our mission is to improve the health, income and housing stability of people experiencing poverty and homelessness. We are committed to ending homelessness, one person at a time.

The 145 Queen Housing Program aims to provide a safe space for individuals experiencing deep poverty with a history of chronic homelessness and often the long-term effects of trauma and substance use. 145 Queen Housing Program provides housing with supports, including case management, on site 24 hours per day, 7 days per week. The program serves tenants through a harm reduction, eviction prevention and community engagement framework to reduce their isolation and build community through engaging programs and activities.

### Does this sound like work you want to be a part of?

We offer a caring and collaborative environment, an opportunity to join a diverse team of caring professionals and a chance to make a difference. With over 60 programs and 22 sites, there are lots of opportunities to grow your career with us. Many members of the management team started in relief and front-line roles.

### What You Will Do:

- Conduct regular case management meetings, develop case support plans, housing plans and short and long-term housing goals with clients
- Maintain up-to-date case management files, including accurate client progress notes
- Develop, facilitate, and evaluate life skills programming and community activities
- Positively engage, encourage, assist, and support participants to address housing and program related issues such as: behaviour, personal habits, social isolation, mental health, substance use and hygiene through problem solving and accessing community resources
- Provide Harm Reduction Support

### What You Bring to the Team:

- 3-5 years providing Case Management services, or equivalent experience
- 3-5 years working with people experiencing homelessness
- A degree in a related discipline will be considered an asset

**What Sets You Apart:**

- Proven experience, ability, and skills providing intensive case management services and life skills programming to clients using a client-centered, trauma informed, anti-oppressive and harm reduction framework
- Extensive experience and knowledge of mental health and substance use issues, with the application of harm reduction principles and practices
- Substantial experience within the homeless services sector, preferably in addiction services
- Demonstrated respect for, and expertise working with men and women who are or have been homeless, living in poverty, with mental health, substance use, trauma, social isolation, immigration, unemployment/underemployment and/or with history with the criminal justice system
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- Expertise and experience in Mental Health and Addictions Assessments
- Knowledge of psychosocial rehabilitation and recovery principles and an ability to put these into practice
- Diplomacy and Teamwork
- Lived Experience
- Ability to exercise good judgment
- Ability to communicate in another language
- Ability to work flexible hours including weekday and evening shifts

**Compensation and Benefits:**

- For the Harm Reduction Case Manager, Fred Victor offers an hourly rate of \$28.68
- 7% Vacation Pay
- Access to employee and family assistance plan

**How You Can Apply**

Send your resume and an email describing why you want to be part of the Fred Victor Team by July 12<sup>th</sup> 2024 at 5pm to Logan Bodera, [lbodera@fredvictor.org](mailto:lbodera@fredvictor.org) with "Harm Reduction Case Manager" in the subject line.

A Police Record Check is required by the final candidate prior to hiring.

**Accessibility & Accommodation**

Fred Victor is committed to fostering an inclusive and accessible environment where employees feel valued and respected, and where every employee has the opportunity to realize their potential. As such, we welcome and encourage applicants who identify as racialized persons, Indigenous persons, persons with disabilities, and persons across the spectrum of sexual orientation and gender identities and have lived experience.

If you are a person with a disability and require accommodation and/or assistance during the application process, please contact us in advance. We strive to provide reasonable accommodation whenever requested. Information received relating to accommodation requests will be treated with confidentiality.