

INTERNAL/EXTERNAL

Job Title:	Housing Support Worker
Number of Positions:	1
Type:	Reduced Full-Time, Bargaining Unit, Contract (1 year)
Rate:	\$26.52 per hour
Hours:	33.75 hours per week, 9:00am – 5:00pm, some evenings required
Supervisor:	Senior Manager, 40 Oak and Logan Housing
Posting Date:	September 16, 2022
Application Deadline:	September 26, 2022
Location:	40 Oak Street, Toronto

Why Fred Victor?

For over 125 years, Fred Victor has been a leader in providing place and purpose to people in need in Toronto. Our mission is to improve the health, income and housing stability of people experiencing poverty and homelessness. We are committed to ending chronic homelessness. This is an ambitious and bold goal but we believe, achievable.

The 40 Oak and Logan Housing program provides permanent affordable housing to individuals and families who have experience homelessness and housing. This program is embedded in one of Fred Victor's multiservice sites, providing clients with a access to services such as daily meals, community programming and referrals to other supports and services in the community. The program serves tenants through an eviction prevention, client centred, harm reduction and community engagement framework to reduce their isolation and build community through engaging programs and activities.

Does this sound like work you want to be a part of?

We offer a caring and collaborative environment, an opportunity to join a diverse team of caring professionals and a chance to make a difference. With over 60 programs and services and more than 21 sites, there are lots of opportunities to grow your career with us. Many members of the management team started in relief and front-line roles.

What You Will Do (Position Summary)

- Help individuals find and secure housing
- Interview clients to assess housing needs
- Build relationships with tenants and with landlords
- Maintain a housing caseload of clients that are either homeless or at risk of losing their housing
- Accompany clients to housing viewings and prepare them for the experience
- Recruit private sector landlords
- Assist individuals, once housed, to stabilize housing
- Network with community agencies to assist with supports and referrals
- Send referrals out to Community-based Housing Organizations
- Advocate with landlords on behalf of tenants and tenants on behalf of landlords
- Eviction prevention by providing support and legal referral for tenant eviction
- Provide workshops and resources to support individuals seeking housing
- Conducting regular check-ins with the clients to reduce the risk of eviction when necessary.
- Informing clients about their responsibilities as tenants in order to maintain housing
- Communicating with stakeholders through various channels (written, verbal)
- Educating clients about the Tenant Protection Act (TPA) and the Residential Tenancy Act (RTA) of its process, specifically in areas of non-payment of rent and breach of obligations under the TPA

- Assist individuals to complete housing applications, using Access to Housing system

What You Bring to the Team (Qualifications)

- 3+ years of experience working with marginalized populations providing housing support services
- 2+ years of experience working in the community.

What Sets You Apart

- Strong understanding of systems that cause and support homelessness, poverty and discrimination and respect for those realities.
- Strong understanding that people living on low income are a resource to resolve community issues and not the cause of the problem.
- Demonstrated experience providing case management and individual support to men and women who are homeless, living in poverty, dealing with mental health issues, addictions, and/or social isolation
- Extensive experience conducting outreach to people who are homeless, or having worked with people who are homeless in a community-based agency setting
- Extensive experience accessing and obtaining housing for single adults and families.
- Well-developed conflict resolution and negotiation skills and crisis management skills.
- Strong organizational skills; highly developed ability to prioritize work through short- and long-term goals and remain flexible.
- Knowledge of the Residential Tenancies Act Ontario
- Well-developed interpersonal skills that will produce effective, productive and appropriate relationships with the tenants, community, external agencies and staff at Fred Victor.
- Highly developed understanding of and proven ability to communicate appropriate professional boundaries.
- Knowledge of community-based resources.
- Strong understanding of and commitment to social justice issues, equity issues, anti-racism and anti-discrimination practices

Compensation and Benefits

- The Housing Support Worker position at Fred Victor offers an hourly pay rate of \$26.52
- Access to employee and family assistance plan

How You Can Apply

Send your resume and an email describing why you want to be part of the Fred Victor Team by September 26, 2022 to kpretzer@fredvictor.org with "Housing Support Worker" in the subject line.

A Police Record Check is required by the final candidate prior to hiring.

All candidates offered a position with Fred Victor from September 30, 2021 onward must be fully vaccinated and provide proof of their vaccination as a condition of employment. Fred Victor will comply with its Human Rights obligations and accommodate employees who are legally entitled to accommodation.

Accessibility & Accommodation

Fred Victor is committed to fostering an inclusive and accessible environment where employees feel valued and respected, and where every employee has the opportunity to realize their potential. As such, we welcome and encourage applicants who identify as racialized persons, Indigenous persons, persons with disabilities, and persons across the spectrum of sexual orientation and gender identities and have lived-experience

If you are a person with a disability and require accommodation and/or assistance during the application process, please contact us in advance. We strive to provide reasonable accommodations whenever requested. Information received relating to accommodation requests will be treated with confidentiality.