

INTERNAL/EXTERNAL

Job Title:	Geriatric Mental Health and Addictions Case Manager
Program:	St. James Town Outreach Program (STOP)
Type:	8 Month Contract, Bargaining Unit
Number of positions:	1
Hours:	37.5 hours per week
Rate:	\$25.74 – 28.42 per hour
Reports to:	Senior Manager Mental Health and Addictions Case Management and Housing Support
Posting Date:	October 30, 2020
Application Deadline:	November 13, 2020
Location:	325 Bleecker St., 800 Bay St and travel throughout St James Town, Regent Park, Moss Park and the GTA

Fred Victor is a not-for-profit, multi-service community-based organization that has assisted people living on low incomes in Toronto for over 125 years. We work in partnership with women and men from diverse backgrounds who face poverty, homelessness, mental health issues, addictions, and/or social isolation to address their needs and hopes and advocate for a more equitable society. Please see our website www.fredvictor.org.

The STOP Program provides geriatric specific critical time intervention (CTI) , outreach and intensive case management support to senior 55 year and over in St. James Town, Regent Park and Moss Park living in TCHC buildings. STOP provides Critical Time Intervention case management services through participation in the FOCUS Situation Table with Toronto Police Services 51 Division. STOP provides multidisciplinary services via partnerships with The Neighbourhood Group, St. James Town Service Providers Network and Inner City Health Associates.

Responsibilities

- Provide intake, assessment and case management services, utilizing a client-centered, anti-oppression, harm reduction approach to senior tenants in TCHC buildings in mid-east Toronto
- Develop and maintain suitable partnerships using community mapping tools as available resources for the clients
- Establish and work in partnership with The Corner, Toronto Community Housing and The Neighbourhood Group
- Support clients in transition to independent living through skill development
- Assess the client's support needs based on indicators of stability (i.e. daily living skills, housing stabilization, finances, connection to primary healthcare, social networks,

vocational and educational goals, environmental resources, etc.)

- Work collaboratively with clients to identify and achieve their identified goals
- Support clients to develop and use problem-solving skills
- Use of conflict resolution and crisis intervention skills as needed
- Use of supportive counselling techniques to assist clients to gain self-confidence and progress in their goals
- Work with clients and their families to acquire and maintain needed services, resources and supports
- Develop and maintain effective working relationships with key supports and resources.
- Maintain program and agency documentation as per Fred Victor policies including OCAN, CCP and case notes in Pirouette
- Maintain confidentiality as per “Personal Health Information Protection Act” and Fred Victor policy
- Work with the Manager to utilize supervision appropriately
- Participate in agency and other meetings and initiatives as required
- Promote the values, vision and mission of Fred Victor
- Travel is required throughout Toronto

Qualifications

- A degree/diploma in Social Work, Social Services, Health or related field
- Thorough understanding and knowledge of psycho-geriatric challenges
- Demonstrated knowledge and understanding of the impact the aging process has on the individual, the family, the community, and the health care system
- Familiarity with Case management Standards and practice is essential
- Familiarity with Housing First principals
- Demonstrated experience working from a trauma informed client-centred approach in case management
- Knowledge and understanding of a Mental Health Recovery Model
- Knowledge and understanding of working within a harm reduction framework.
- Strong understanding, analysis and commitment to social justice issues, equity, anti-racism and anti-oppression practices
- Able to effectively work independently and within a team
- Excellent problem solving and decision making skills
- Well-developed crisis intervention and conflict resolution skills
- Strong verbal and written skills
- Computer literacy in Microsoft (Word, Excel, PowerPoint, Outlook); experience in Pirouette, OCAN, and IAR is an asset
- Direct personal experience of the mental health system is an asset
- Ability to speak a second language is an asset.

Please submit a cover letter and resume no later than 5:00 p.m. on November 13th, 2020 to:

Natasha Bartlett
nbartlett@fredvictor.org

Applicants should quote “Geriatric Mental Health and Addictions Case Manager” in the subject line.

A Police Records Check is required by the final candidate(s) prior to hiring. No phone calls, faxes, or mailed resumes please.

We strive to foster a workplace that reflects the diversity of the community we serve and welcome applications from all qualified candidates; however, only those selected for an interview will be contacted.

Fred Victor is also committed to developing an inclusive, barrier-free selection process and work environment. If contacted, please advise the hiring manager if you require any accommodation measures to ensure you will be interviewed in a fair and equitable manner. Information received relating to accommodation requests will be treated with confidentiality.