

2019 JOB POSTING STOP PROGRAM

Position:	Geriatric Mental Health and Addictions Case Manager		
Program:	St. James Town Outreach Program (STOP)		
Supervisor	Senior Manager Mental Health and Addictions Case Management and Housing Support		
Number of hours:	37.5 hours per week		
Primary location:	325 Bleecker Street, The Community Corner, 210 Dundas St West and travel throughout St James Town, Regent Park, Moss Park and the GTA		
Posting in effect:	May 2nd, 2019 to May 17, 2019	Start Date:	ASAP
Salary Range:	\$25.74	Vacancy:	1
Status:	Bargaining Unit Full Time 6 month Contract Position		

A. THE ORGANIZATION

Fred Victor is a not-for-profit, multi-service community-based organization that has assisted people living on low incomes in Toronto for close to 120 years. We work in partnership with women and men from diverse backgrounds who face poverty, homelessness, mental health issues, addictions, and/or social isolation to address their needs and hopes and advocate for a more equitable society. Fred Victor works to uphold the values of respect, choice and inclusion. Please see our website at www.fredvictor.org

B. THE PROGRAM: STOP

The STOP Program provides geriatric specific critical time intervention (CTI) , outreach and intensive case management support to senior 55 year and over in St. James Town, Regent Park and Moss Park living in TCHC buildings. STOP provides Critical Time Intervention case management services through participation in the FOCUS Situation Table with Toronto Police Services 51 Division. STOP provides multidisciplinary services via partnerships with The Neighbourhood Group, St. James Town Service Providers Network and Inner City Health Associates.

C. KEY RESPONSIBILITIES:

1. Provide intake, assessment and case management services, utilizing a client-centered, anti-oppression, harm reduction approach to senior tenants in TCHC buildings in mid-east Toronto
2. Develop and maintain suitable partnerships using community mapping tools as available resources for the clients
3. Establish and work in partnership with The Corner, Toronto Community Housing and The Neighbourhood Group
4. Support clients in transition to independent living through skill development
5. Assess the client's support needs based on indicators of stability (i.e. daily living skills, housing stabilization, finances, connection to primary healthcare, social networks, vocational and educational goals, environmental resources, etc.)
6. Work collaboratively with clients to identify and achieve their identified goals
7. Support clients to develop and use problem-solving skills
8. Use of conflict resolution and crisis intervention skills as needed
9. Use of supportive counselling techniques to assist clients to gain self-confidence and progress in their goals
10. Work with clients and their families to acquire and maintain needed services, resources and supports
11. Develop and maintain effective working relationships with key supports and resources.

12. Maintain program and agency documentation as per Fred Victor policies including OCAN, CCP and case notes in Pirouette
13. Maintain confidentiality as per “Personal Health Information Protection Act” and Fred Victor policy
14. Work with the Manager to utilize supervision appropriately
15. Participate in agency and other meetings and initiatives as required
16. Promote the values, vision and mission of Fred Victor
17. Travel is required throughout Toronto

QUALIFICATIONS:

1. A degree/diploma in Social Work, Social Services, Health or related field
2. Thorough understanding and knowledge of psycho-geriatric challenges
3. Demonstrated knowledge and understanding of the impact the aging process has on the individual, the family, the community, and the health care system
4. Familiarity with Case management Standards and practice is essential
5. Familiarity with Housing First principals
6. Demonstrated experience working from a trauma informed client-centred approach in case management
7. Knowledge and understanding of a Mental Health Recovery Model
8. Knowledge and understanding of working within a harm reduction framework.
9. Strong understanding, analysis and commitment to social justice issues, equity, anti-racism and anti-oppression practices
10. Able to effectively work independently and within a team
11. Excellent problem solving and decision making skills
12. Well-developed crisis intervention and conflict resolution skills
13. Strong verbal and written skills
14. Computer literacy in Microsoft (Word, Excel, PowerPoint, Outlook); experience in Pirouette, OCAN, and IAR is an asset
15. Direct personal experience of the mental health system is an asset
16. Ability to speak a second language is an asset.

1. HOW TO APPLY

Please send your resume and cover letter to cwalker@fredvictor.org by 5 pm on May 17, 2019.

A Police Record Check is required by the successful candidate prior to hiring

Fred Victor strives to foster a workplace that reflects the diversity of the community we serve and welcome applications from all qualified candidates. We are also committed to developing an inclusive, accessible selection process and work environment. If contacted, please advise the hiring manager if you require any accommodation measures to ensure you will be interviewed in a fair and equitable manner. Information received relating to accommodation requests will be treated with confidentiality.