



fred victor

Helping people find place & purpose



Stories

from the

EDGE

Annual Report 2010 – 2011

Table of Contents

The LEADING EDGE

A Message from the Board Chair and Executive Director	3
Nadeem	4

The SPEAKING EDGE

Ken	5
Rachel	6
Parminder	7

The LISTENING EDGE

Lynn	8
Gomo	9

The WORKING EDGE

Ann	10
Chris	11

FRED VICTOR INFORMATION

Programs & Services	12
Our Donors	16
Statement of Operations	18

Fred Victor Locations

145 Queen Street East

Fred Victor Housing
 Friends Restaurant
 Friends Catering Company
 Open House
 Arts and Community Development
 Mental Health and Justice Program
 Shared Care
 Concurrent Disorders Support Services
 Inner City Access Project

59 Adelaide Street East

Administrative Offices
 Executive
 Fundraising & Communications
 Finance
 Change Toronto

67 Adelaide Street East

Women's Day Program

86 Lombard Street

Women's Hostel

100 Lombard Street

Housing Access Support Services

319 Dundas Street East

Supports to Daily Living
 for women

Dawes Road

48 units of family, singles and
 couples affordable housing

Mortimer Avenue

32 units of family, singles and
 couples affordable housing

248 Queen Street East

Employment and Training Services
 Employment Support Services
 OW training programs
 Skills workshops
 Back to Basics program
 THRIVE program

1161 Caledonia Road

Bethlehem United Shelter –
 Pet-friendly shelter for couples
 and individuals

Pam & Mark

The Leading Edge

When Fred Victor listens effectively and responds creatively to stakeholders, we move into a place of innovation and leadership. As an organization, the leading edge is where we are and where we want to stay.

A Message from the Chair and Executive Director

We are proud of the development and innovation Fred Victor has pursued and embraced over the past year. This annual report, "Stories from the Edge", is one way to tell you about the programs, services and remarkable people who have made it happen.

In keeping with our strategic plan, we have completed an exciting redesign and rebuild of our housing units and program facilities at the Queen and Jarvis site. Three levels of government and a successful capital campaign made it possible. This site will include: a program focused on housing individuals with serious addictions, new health service partnerships, an expanded drop-in and new training and community economic development programs.

A second strategic direction puts people with firsthand experience of homelessness and poverty at the centre of organizational decision-making, program development and evaluation. Our staff has conducted extensive research into best practices and a plan has been reviewed and approved by our Board. We believe this will lead to a more effective agency and provide important opportunities for many program participants.

2010 also saw the completion of our rebranding. We are proud of our new website and will be developing social media to enhance Fred Victor's profile and the reach of our services and programs.

Partnership and system work has also been a priority. We have worked with the Toronto Central Local Health Integration Network and other health service providers to improve health services for people who are homeless and we continue to be a key partner with the City of Toronto's effective Streets to Homes initiative. We also worked on

many joint community initiatives, such as "Change Toronto", which recently held a series of cutting edge workshops on the relationship between homelessness and the criminal justice system.

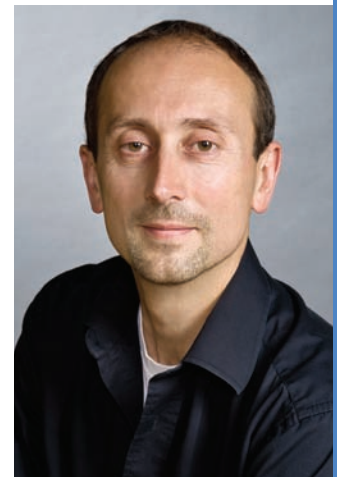
During the past year, Fred Victor has notably created a new Board evaluation process and a performance metrics report card that helps to guide both management and board action.

None of these accomplishments would have been possible without committed, talented and knowledgeable staff and volunteers. Additionally, we benefit greatly from the support and guidance of government and private funders, from the generous gifts of churches, foundations and individuals, and from the people who use our services.

It is a privilege to serve as the Chair and Executive Director of Fred Victor, and we look forward to the opportunities 2011-12 will bring.

Pamela Bryant
Chair of the Board

Mark Aston
Executive Director



In July 2010, in collaboration with the Learning Enrichment Foundation and funded by Citizenship and Immigration Canada, Fred Victor published the report: "Hidden: Newcomer experiences of homelessness at Fred Victor and the Learning Enrichment Foundation".

Each month, 36 people attended Fred Victor's weekly art group and they generated sales of photography and artwork valuing \$5,685 over the year.

Nadeem

“ We’re good innovators in the sense that we are flexible and respond to changing needs quickly. ”

I'm the Housing Supervisor for Fred Victor's two affordable housing sites at Dawes Road and Mortimer Avenue. The sites are home to families, couples and singles.

I think Fred Victor is leading edge. We're good innovators in the sense that we are flexible and respond to changing needs quickly. Here's an example. In 2009, we distributed a survey to each of the 80 households in the two apartment buildings. We wanted to find out what tenants' main concerns were. The survey results showed they needed to get better and more secure access to nutritious food. And it also identified their desire to have more contact with others in the buildings.

So, Mortimer housing worker Meena Chadha contacted FoodShare. FoodShare is a non-profit organization and its vision is: good healthy food for all. One of their chefs helped us set up a community kitchen and he also led "how to" workshops on buying and cooking nutritious, inexpensive food. At Mortimer we have a fridge and stove in the common area so families can meet, cook together, eat together and even take some food home.

It's been successful. By quickly bringing in a new resource, FoodShare, and working with tenants, we've addressed food security and social isolation. And, we've made life a whole lot richer for people on low incomes.



Ken

Speaking from the Edge

People who use Fred Victor's housing and community services can feel as though mainstream society has disqualified them from full membership. However, their voices speak about difficult, but valuable experiences that can enrich others' lives. The speaking edge is where new information and ideas come from.

“

Put it this way, if I hadn't been at this shelter, I'd have been on the street and I wouldn't last long. ”

When I was young, I remember seeing people living on the street. So, when I lost my job, my family, and my home, I ended up thinking I'd be like that.

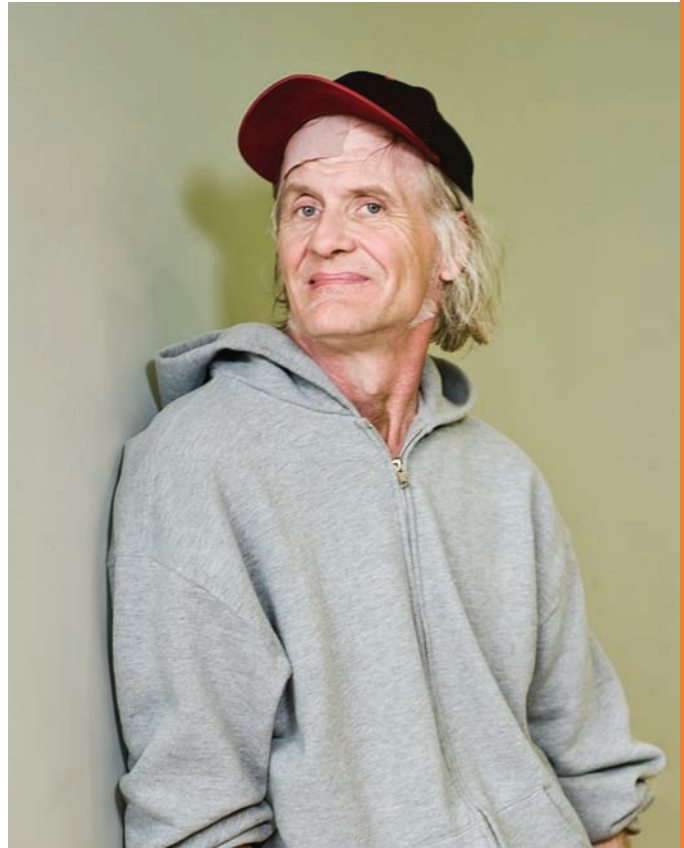
Put it this way, if I hadn't been at this shelter (Fred Victor's Bethlehem United Shelter), I'd have been on the street and I wouldn't last long. I didn't know the system so I wouldn't know on my own how to get welfare. But, Aisha and Martin at the shelter helped me so much: to get an apartment, get I.D., and employment insurance.

I like working. I worked for 17 years as a janitor at a nursing home, but I lost my job because I injured my neck. I want to go back to work if I can get my neck fixed. I'm not the kind of person who likes to sit down.

I'm volunteering now, helping out doing things at the same nursing home I was employed at. I walk there. It takes me a couple of hours but I keep using up my TTC tokens so I'm walking more.

There've been a lot of deaths in my family in the last six years. We all lived together, but when they died, I couldn't keep up the house and it was foreclosed. Usually when someone dies, you grieve, but I have had one death after another.

I like my apartment. It's nice and quiet. With my apartment, it's kind of like turning a page.



"Whisper in the Shadows" is a weekly poetry-writing, presentation and discussion workshop attended by an average of 15 women at the Women's Day Program. It is a way of dealing with violence and the need for support in their lives.

Our 40-bed Women's Hostel and 60-bed Bethlehem United Shelter operated at full capacity all year round providing emergency overnight accommodation for individuals, couples, and people with pets.

Rachel

“ I’d like to work somewhere where what I’m doing is directly making a difference in someone else’s life. ”



I can't quite believe I'm living at Fred Victor Women's Hostel at the moment. I was working in a marketing department and was laid off in 2009 during the financial crisis. After I exhausted my EI benefits, I had nowhere else to stay. I've been looking for work ever since.

I came to Canada as an international student and I became a Canadian citizen in 2004. My close family connections are in another country. I moved to Toronto because most of the major companies were headquartered here and I thought it would increase my job prospects. I have both an undergraduate and a graduate degree in media studies from Canadian universities.

Living at Fred Victor Women's Hostel has been a life-changing experience. Because of this experience of homelessness, I'd like to work somewhere where I can make a real difference, where what I'm doing is directly making a difference in someone else's life. I want to work in my field and make a meaningful contribution to society.

Fred Victor Housing Access and Support Services helped me find a living situation. I'm so glad about that. I'll be moving out on Friday.

Bethlehem United Shelter ran campaigns to educate shelter users on Huntington's disease and Multiple Sclerosis because sometimes there are homeless residents living with these conditions.

Parminder

“

I was in jail for one year. Then I came here.”

It's good. Monday, Tuesday, Wednesday and Thursday I go to school. Where I live is five minutes from school. It's very nice. Friday I come here to Fred Victor Open House Drop-in and see Liz, the mental health and justice worker. On Friday, I also go to Gateway, the Salvation Army shelter and Community Living (programs and case management for people with intellectual disability).

I was in jail for one year. Then I came here. I was drinking. No, no, I don't do that now. I haven't talked to my family for a long time. I live with other people now in an Ecuhome apartment, (a non-profit housing provider). I have a television. I like movies and cartoons, not sports. I cook once a week, rice and chicken and vegetables. I have enough to eat.



Listening to the Edge

Staff at Fred Victor listen to residents and program participants. Sometimes they listen actively while clients speak, and other times they listen by analyzing surveys clients have completed about their needs and experiences. Staff are committed to entering a creative, collaborative place of engagement with people who seek their support. The listening edge is a region of interpersonal exchange.

Lynn



Listening to people who are living on the edge means understanding who they are. ”

Fred Victor is the lead agency for Toronto's Concurrent Disorders Support Services (CDSS), a network of 25 partner organizations. I'm the manager of the network.

This past year, my colleague and I used the GAIN Short Screener, a standard series of questions that assesses mental health and addiction (concurrent disorder) in order to learn more about CDSS's clients. The results confirmed that our clients experience many other serious issues in addition to concurrent disorder.

People from seven Fred Victor programs completed 78 Screeners. Close to one third reported they had felt suicidal in the past month. Forty-three per cent said they had "trouble paying attention at school, work or home." Acquired brain injury is common among people on the street and it affects concentration.

It makes sense then, that people with concurrent disorder miss their medical appointments on average, seven out of 10 times. CDSS have reversed that figure by providing appointments quickly, by phoning and reminding clients and by actually accompanying them to appointments. Now, seven out of 10 actually DO get to their appointments!

Listening to people who are living on the edge means understanding who they are, what their real needs are, and using that information to help them get access to mainstream advantages.



Gomo

The Open House Drop-in hosted a stretching and stress reduction group for six weeks during the winter. An average of 16 people attended each class.



I listen to the basic information a person is giving but I also listen between the lines.

I'm a program worker five days a week in Fred Victor's Open House Drop-in program. Listening is my primary tool.

I learned to listen as a boy. When I was 11 years old, and graduated from primary school, people in my community would ask me to write letters for them. So, I'd listen, sometimes translating from Creole and then write the letter. Many of them farmed the land and didn't have access to education.

How you listen is really important. When a person comes into the Drop-in, they may not say directly what they need. I listen to the basic information a person is giving but I also listen between the lines.

There's secondary listening too. It's like temperature in a room – noise level, tone of voice. I know the voices and temperaments of individuals in the Drop-in, so I know when they change. By listening this way, you can sometimes diffuse conflicts before they happen. In the Drop-in, we also listen using storytelling and focus groups. That's a more "directed" form of listening.

People who come to our Drop-in are in a constant state of "seeking survival". It's their resolve to be part of life that enriches me because it gives me a sense of the value of life, the value of my own life.



Working the Edge

There is a line that people must walk to move from a place of uncertainty and instability to a place of self-confidence and self-determination. That edge often involves grappling with new ideas and new skills. Fred Victor programs help people learn and develop. The working edge is a highly productive and energized junction.

Employment and training services served 3,740 individuals in 2010. These customers visited a total of 23,115 times.

Ann

“ I feel I get back much more than what I give. ”



I'm a semi-retired teacher and one-on-one English tutor at Fred Victor's Back to Basics program. I write and work as a book editor and writing coach mainly from home, and that kind of work can be isolating. I had heard of Back to Basics through Volunteer Toronto so I contacted Diane Duhamel at Fred Victor's volunteer program. At first there wasn't an opening, but I stayed in touch and eventually William Hines, the Back to Basics Coordinator, contacted me.

My background is in adult education, primarily teaching English to immigrants and refugees although I've taught many different kinds of students over the years. So, tutoring here is a really good fit for me. For example, I helped a fellow write a letter to apply for a job and he got the job. He was so thrilled. It was such a huge moment for him and he came in a couple of weeks later specifically to thank me for helping him.

This is the kind of thing that makes volunteering so worthwhile. I feel I get back much more than what I give. But ultimately the success of Back to Basics has a lot to do with the tone set by William and Diane. They are so welcoming and respectful – and the clients are the same. I like it so much that sometimes I worry someone will offer me a paying job for Thursdays and it will cut into my time here!

Chris

“

You want to feel like you fit in to society and a job does that.”

In fall 2010, I applied for a trainee position in Fred Victor's Friends Catering Company. Monica Schroeder who is the community support worker for the program suggested I do it. So, I mustered up my courage, went for the interview and got the job. It was posted at Friends Restaurant where I'd been volunteering when I was housed at Fred Victor.

Working for Friends Catering has helped me make some personal changes. I am more responsible, it has kept me in good spirits and instead of staying home I can go out more often since I have a little more money to spend. Meeting people on the job seems to help my confidence, too. I feel great about the job and myself.

The challenge will be to find work after I leave Friends Catering, to feel confident enough to do that. I don't want anything to jeopardize my chances of keeping work. It is hard to find and it can be a long road back into the workplace. You want to feel like you fit in to society and a job does that. Fred Victor has helped me turn my life around to a productive one. I work at getting through every day.



Programs & Services

Community Services

Open House Drop-in

An umbrella for programs that meet the basic needs of people living on fixed or no income. Many are homeless. Drop-in workers provide housing, legal, social service and health information and referral. The Drop-in gives access to food, clothing, identification replacement, and the opportunity to open a bank account.

Arts and Community Development

A variety of vocational, recreational and expressive activities for groups including community gardening, art, photography and writing to develop skills, support mental health and reduce social isolation. Harvest Festivals and Art Shows make artwork and photographs available for sale to benefit Fred Victor clients.

Food Services

Friends Restaurant

Friends Restaurant provides two affordable meals a day for thousands of clients a year. It also operates on-site training at its fully equipped commercial kitchen.

Friends Catering Company

A social purpose enterprise which grew out of Friends Restaurant. Its purpose is to train people in food services who have had histories of unemployment and to generate income that can be invested back into the business. A catering manager operates the business and a community support worker tends to the health and emotional needs of trainees. Friends caters events within Fred Victor and many other organizations in Toronto.

Health Services

Mental Health and Justice

Assists people with mental health issues who are involved in, or at risk of being involved in the criminal justice system.

Concurrent Disorders Support Services

A priority access and support service for people with mental illness, addictions and a minimum of four other significant barriers. Led by Fred Victor staff in collaboration with 25 other partner organizations.

Shared Care

A partnership with CAMH to provide nursing and outreach counselling to individuals with mental health and addiction issues located at Fred Victor's housing and community services site at the Queen and Jarvis corner.

Inner City Access Project

A partnership with the Community Care Access Centre, Fred Victor and two other alternative housing providers integrate personal support workers, nurses and physicians into housing and shelters.



Employment Specialist Lydia Stouten works for Fred Victor Employment and Training Services at 248 Queen Street East.

The main Queen and Jarvis supportive housing and community services site underwent a significant redesign and rebuilding during 2010 – 2011.

“Fair Fare”, a documentary video about access to public transportation in Toronto, was created by Fred Victor Open House Photography Group in fall 2010.

Employment and Training Services

Employment Support Services

Provides a one-on-one, case management model of employment services. Helps people to meet their goals using a “one stop shop” approach. This includes everything from building a resume, finding and maintaining a job, or volunteering, to referral to a healthcare professional and finding an apartment.

Free monthly workshops are available in computer skills such as MS Word, Excel, Powerpoint, and Computer Basics. Other workshops include Personality Dimensions, resume writing, interview preparation, financial budgeting, nutrition & health, second career, housing, and accessing mental health services.

Employment and training is for all job seekers and especially diverse and marginalized groups in Toronto.

There are a number of other programs also under the employment and training umbrella.

Back to Basics

Assists people in achieving their employment goals through upgrading their literacy and computer skills, and working through high school education levels with individual support from tutors. Meets twice a week.

Ontario Works Pre-employment Development Training

Computer and Food Services Training programs operate out of the Fred Victor Employment and Training, Friends Restaurant and through a training partnership with George Brown College.

THRIVE

THRIVE supports transgendered and transsexual individuals in dealing with employment, housing and other issues specific to the Trans community.

Change Toronto

A partnership program with the City of Toronto, neighbourhood agencies and individuals. Change Toronto works with people with lived experience of homelessness to provide training, volunteer and employment opportunities.

Volunteer Program

Volunteerism is a core component for developing skills, greater self-sufficiency and confidence among jobless and low income adults. Fred Victor volunteer programs provide intake, assessment, orientation and support to hundreds of volunteers.

Programs & Services

Women's Services

Women's Hostel

A 40-bed, overnight safe haven for women. Hostel staff ensure the women's basic needs are met. They also provide crisis counselling, connect them with services such as mental and physical healthcare, legal and immigration and help them find safe, affordable and permanent housing.

Women's Day Program

Activities and services for women during the day and referrals for shelter, housing, detox programs, mental health and medical services, income support, legal services and food programs. Women may participate in Phoenix, a support program for survivors of domestic violence, and Seniors 101, a health and educational program for older women. The Centre also hosts, "The Works," a medical testing and inoculation service run by the City of Toronto's Public Health Department.



Throughout 2010 and winter 2011, the Queen and Jarvis housing and social service site was under construction. The building is now fully redesigned and rebuilt.

Housing and Shelter Services

Fred Victor Housing – Singles Supportive Housing

145 Queen Street East – Permanent rent-g geared-to-income for single adults who require support. Staff are on location seven days a week and focus on eviction prevention strategies and community development activities such as tenant meetings, on-call assistance and social gatherings. Harm reduction is a key aspect of their work.

319 Dundas Street East

Fred Victor staff provide mental and physical supports to daily living for 14 women on fixed and low incomes.

Mortimer Avenue and Dawes Road – Singles, Couples and Family Housing

Mortimer Avenue Housing and Dawes Road Housing provide 80 units of permanent, affordable housing within managed apartment buildings. Community development initiatives such as a community kitchen, community gardening and children's educational programs connect tenants to each other and the wider community. Celebrations and holiday meals are highlights of the year.

Bethlehem United Shelter

A 60-bed shelter for adults in mid-town Toronto: couples, people with pets, the transsexual/transgender community and individuals with addictions.

Housing outreach staff helped people experiencing homelessness find affordable housing and supported them for a year after they found their home. 80 per cent of the time, clients succeeded in maintaining their new home.

Housing Access Support Services

Housing access workers go out into the Greater Toronto Area and meet with homeless people in shelters and in the community with the purpose of helping them find an affordable home.

Hostel Redirect

Provides a housing access worker to both the Fred Victor Women's Hostel and Bethlehem United Shelter.

Streets to Homes

Is a City initiative to help chronically homeless people who live outdoors to find appropriate housing.

Rapid Housing Access Program (RHAP)

Works to provide immediate, highly supportive housing to people who are at risk, living precariously outdoors, or in City shelters. People are housed at Fred Victor Housing at 145 Queen Street East.

Harm Reduction Housing Program

Case management with counselling, resources and referrals for individuals with active addictions who need to find and maintain housing.

Fred Victor 2010 – 2011 Board of Directors

Chair – Pam Bryant

Vice Chair – Terry Rumsey
Jennifer Guerard

Secretary – Pamela-Jane Taylor

Treasurer – Larry Chapman

Jehad Y. Aliweiwi

James Anderson

Pam Bryant

David R. Black

Larry Chapman

Lynn Francis

Leslie Gash

Susan Golets

Jennifer Guerard

Lianne Jeffs

Lachlan MacQuarrie

Terry Rumsey

Peter Salloum

Pamela-Jane Taylor

Julie Weston

Two Fred Victor staff participated in an expert panel on hiring people with lived experience of homelessness at the Ontario Non-Profit Housing Association's fall 2010 conference. Partner organization, **Change Toronto**, published "*Trusting Potential, The Benefits and How-To of Hiring People with Lived Experience of Homelessness*" in November 2010.

Our Donors

\$500 – \$999

Annesley United Church
Women
Beaver Bible Class
Bloordale United Church
Mrs. Jacqueline Brookes
CAM AM
Casco Inc.
CBC Employees Charity
Appeal
Ms. Meralyn Davie
Ms. Laura Dinner
Mr. Geoffrey Farrar
Harry & Kathleen Ferguson
Mr. Ted Flaxman
Mrs. Jane Forest
Mr. & Mrs. Peter Gruber
Pat & Frank Guenther
Harvest Assembly
Mr. David & Mrs. Hawkins
Hon. Mr. & Mrs. Paul Hellyer
Mr. Doug & Mrs. MaryAnn
Hicks
Mr. Steven Hilditch
Islington United Church
Women
Ms. Muriel Jeffs
Mrs. Elspeth Johnson
Mr. & Mrs. George Kelk
Dr. Sylvia Kennedy
Knox United Church
(Scarborough)
Mr. Daniel McCarthy
Mr. George McCowan
Reverend Allan & Mrs. Ann
McDowell
Mr. Geoffrey McDowell
Mrs. June McLean
J. McNicoll
Ms. Mary McPhun
Mr. Douglas Neal
Mr. Harold Oliver
Oriole York Mills United
Church Women
Mr. Peter Salloum
Scarborough Bluffs United
Church Women

Skelton Truck Lines Ltd.
Ms. Karen Smith
The Brumara Foundation
Thornccliffe Park United
Church – Chapel in
the Park
Trans Northern Pipelines Inc.
Miss Helen Walton
Westway United Church
Women
Lilly A. Wong
Woodbridge United Church
Women

\$1000 – \$4,999

A & A King Family Foundation
James M.A. Anderson
Aqueduct Foundation
– Philpot Fund
Mr. Mark Aston
Audrey S. Hellyer Charitable
Foundation
Autodesk Canada Co.
Bank of Montreal
Gurbeen Bhasin
David & Kathleen Black
Ms. Pam Bryant
Mr. William Burt
Canadian Auto Workers
Social Justice Found
Mr. Douglas Cannon
John & Olive Carey
Mr. Larry Chapman
Crestview Investment
Corporation
Ms. Margaret Crisell
Mr. John T. & Mrs. Mary
Davis
Miss Dianne Domelle
Eglinton-St. George's United
Church
Mr. & Mrs. William Erz
Estate of Howard D. Graham
F.K. Morrow Foundation
Fairlawn Avenue United
Church
Georgina Foundation

Susan and Nestor Golets
Graham Charitable
Foundation
Mr. James and Mrs. Linda
Graham
Ms. Gillian Hamilton
Henry White Kinnear
Foundation
Mr. Douglas Howson
Mr. C.R. Hunter
Mr. & Mrs. Arnold Irwin
John & Marian Taylor Family
Fund (Toronto Community
Foundation)
Kingsway-Lambton United
Church Women
K.M. Hunter Charitable
Foundation
Knox United Church
Naomi and Patrick LaCroix
Lloyd Carr-Harris Foundation
Mr. J. Douglas McKinnon
McLean Foundation
Mr. Kenneth Moffatt
Norman and Margaret
Jewison Charitable
Foundation
Peter Graham Trust
Rosedale United Church
Women
Samuel Rogers Memorial
Trust
South West Presbyterial
(United Church Foundation)
St. Andrew's United Church
(Toronto)
St. Enoch's Fund (Toronto
United Church Council)
The Toronto Star
Toronto Hydro Employees'
Charity Trust
Toronto Southeast Presbytery
of the United Church of
Canada
V-Day Michener
Mr. John Watson
Mr. William Young
Anonymous

\$5,000 – \$9,999

Ms. Shirley Ashurst
 Divorce Marketing Group
 Estate of Ernest Birman
 Kensington Foundation
 Ms. Lynn Francis
 Jimmy Devellano Children's
 Foundation
 Mr. and Mrs. Edward
 Richardson
 Toronto Theosophical Society
 Anonymous

\$10,000 – \$24,999

William & Karen Barnett
 CHUMCITY Christmas Wish
 Charitable Foundation
 EJLB Foundation
 Ivanhoe Cambridge Inc.
 John and Pat McCutcheon
 Charitable Foundation
 Paloma Foundation
 Sherry & Sean Bourne Family
 Charitable Foundation
 Schachter Family Fund
 (Toronto Community
 Foundation)

\$25,000 – \$49,999

State Street Canada

\$50,000 +

Carlson Marketing Group
 Anonymous
 Anonymous

Government Grants and Subsidies**City of Toronto**

Toronto Employment & Social Services
 United Way Toronto, Toronto Enterprise Fund
 United Way Winter Relief Fund
 Shelter Support and Housing Administration Division
 Hostel Services
 Housing and Homeless Supports and Initiatives
 Homelessness Initiatives Fund
 Homelessness Partnership Initiative Fund
 Homelessness Partnership Initiative (HPI) Industry
 Social Housing
 Streets to Homes

Province of Ontario

Employment Ontario
 Ministry of Training, Colleges and Universities
 Ministry of Health
 Ontario Works
 Ontario Trillium Foundation
 Ontario Arts Council
 The Toronto Central Local Health Integration Network

Government of Canada

Infrastructure Stimulus Fund (joint federal provincial
 partnership)
 Government of Canada – Human Resources and Skills
 Development Canada

Friends Catering Company weds social and business goals. It increases the food services skills and job readiness of people who have long histories of unemployment.

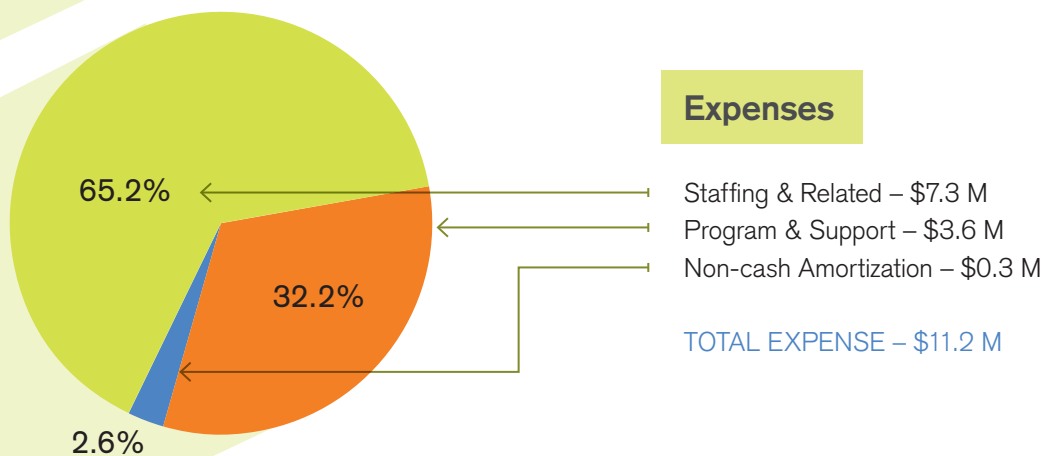
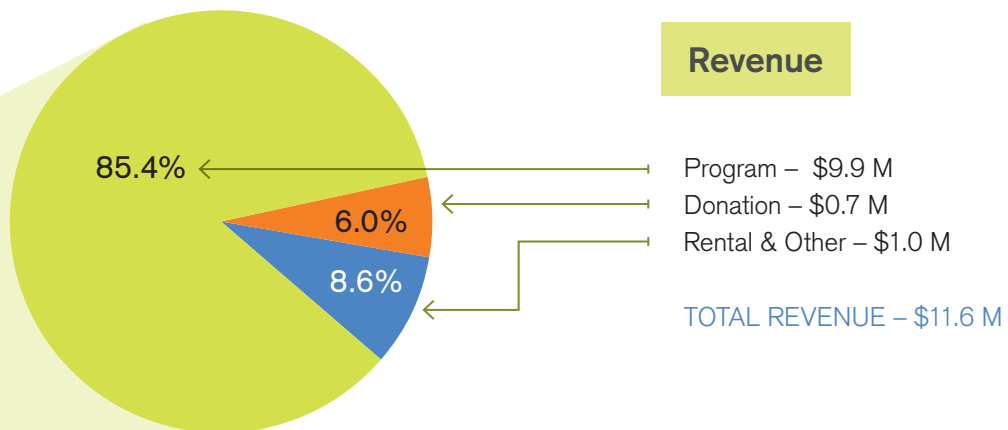
Friends Catering trainees worked more than 2,250 hours in 2010 – 2011 and filled 261 catering orders.

To order from Friends Catering or see the restaurant menu, please visit www.fredvictor.org

Statement of Operations

The pie charts illustrate our larger revenue and expenditure streams for the fiscal year ending March 31, 2011.

Financial Statements available on our website: www.fredvictor.org



Our mission is to provide responsive, accessible and innovative housing and services for people who are experiencing homelessness and poverty, and to advocate for a more equitable society.



Fred Victor's new website www.fredvictor.org was launched in November 2010.

Editor: Jane Truemmer
 Writing: Carol Watson
 Design: www.gravityinc.ca
 Photography: Lisa Sakulensky



fred victor

Helping people find place & purpose

59 Adelaide St. E., 6th Floor
Toronto, Ontario M5C 1K6

tel 416-364-8228 **fax** 416-364-4728

www.fredvictor.org